

# OPERATION PROCEDURES (COVID-19 BEST PRACTICES AND MITIGATION FOR SPORTS WAGERING)

## **Table of Contents**

Overview	3
Administration Building	5
Patron Protocols	6
Enhanced Cleaning Protocols	7
Food and Beverage	9
William Hill Sports Wagering	.12
Contacts	13

#### **OVERVIEW**

# ONE ENTRANCE IN AND OUT OF MONMOUTH PARK MAIN GATE OFF OCEANPORT AVENUE

- All persons entering the racetrack will proceed through the main entrance for medical screening prior to entering the facility.
- Monmouth Park medical staff/security will be on track every day to ensure proper screening and logs are to be maintained.
- Security/Medical personnel shall perform a brief medical exam, including, but not limited to, temperature checks and questionnaire before allowing any employees in.
- Security/Medical personnel will check all patron's temperatures upon entering the facility.
- Anyone entering or leaving the Stable Area Monmouth Park facility under the reasonable suspicion of an elevated temperature, infection or suspicion of breaching State of New Jersey or Monmouth Park COVID-19 protocols must test negative prior to reentry into Monmouth Park. Any individual subject to this reasonable suspicion will undergo contact tracing questioning with the results of same being delivered to appropriate individuals for further action, as may prove necessary.
  - Plan for contact tracing is to immediately report positive test to medical director,
     Dr. Angelo Chinnici, who will in-turn report to all appropriate agencies. He will then assist in determining who the positive subject has had contact with.
- Monmouth Park shall employ safety personnel to ensure compliance by all persons on the grounds.

- Signage shall be prominently placed throughout the facility as guidance for necessary protocols, including, but not limited to, hand washing, face coverings, social distancing, all according to CDC guidelines.
- The State of New Jersey, Department of Law and Public Safety, Division of New Jersey
   State Police, Office of Emergency Management's Administrative Order No. 2020-14 shall
   be strictly adhered to and is incorporated herein by reference.
- The following protocols additionally apply to the outdoor facilities at Blu Grotto restaurant,
   where racetrack and sports wagering equipment is located.
- Employees will undergo a Covid-19 training program supplied by Monmouth Park Human Resources department.

\*\* Per Executive Order, Monmouth Park will maintain the limits in accordance with Indoor and Outdoor areas in our facility.

#### **ADMINISTRATION BUILDING**

- Only necessary personnel will be permitted in the administration building.
- Masks must be worn at all times when not in individual offices.
- Employees are to be kept six feet apart and will incorporate best practices to ensure six feet separation.
- Disinfecting wipes are to be utilized on a regular basis on desks, keyboards, door knobs and common areas.
- The administration building will be disinfected on a daily basis.
- All entries for racing will be done telephonically. No in-person entries.

#### **WAGERING**

- All wagering personnel handling money will wear masks and gloves.
- All money room personnel will wear masks and gloves.
- Outdoor Tote machines will turned on for wagering, including those with bill acceptors.
- Video boards and televisions will be showing races.

#### **PATRON PROTOCOLS**

The health and safety of our patrons is our top priority. We continue to monitor closely Centers for Disease Control (CDC) guidelines and have implemented operational procedures and protocols.

Monmouth Sports Book and Racetrack will impose occupancy limits in accordance with State and local government orders in addition to social distancing requirements.

All employee guidelines for entry will also be applicable for all vendors entering the property.

This includes all safety measures and the use of PPE.

Monmouth will notify Division of any positive Covid-19 cases.

#### **Face Coverings**

- Patrons are mandated to wear face coverings over nose and mouth at all times. Signage
  will be posted regarding face coverings and social distancing entering the facility and
  throughout the grounds.
- Should patrons not have a face covering, and they request one from Monmouth, we will have them available for those patrons who request one.
- Health Questionnaire for patrons entering facility, asked by Monmouth personnel:
  - o Do you currently have a fever of 100.4 or higher?

- o Are you now, or have you experienced within the past 14 days, any NEW symptoms listed below which may be associated with COVID-19? Please select all that apply:
  - None of the above
  - Fever or chills
  - Cough
  - Shortness of breath or difficulty breathing
  - Fatigue
  - Muscle or body aches
  - Headache
  - New loss of taste or smell
  - Sore throat
  - Congestion or runny nose
  - Nausea or vomiting
  - Diarrhea
- o In the past 14 days, have you (or anyone in your household) been diagnosed, tested, or quarantined for COVID-19?
- o In the past 14 days, have you been in close contact (within 6 feet for 10 minutes or longer) with anyone who has recently been diagnosed, tested, or quarantined for COVID-19?

#### **Enhanced Cleaning and disinfectant protocols**

- Pre-Opening Cleaning will be in accordance with CDC Guidelines:
  - Disinfect following areas that have been occupied by employees in the last seven (7) days with List N disinfectant:
  - All door handles/push bars
  - o All handrails
  - All betting counters
  - o All concession counters
  - All tables & seating
  - Escalator Handrails
  - Elevator Call Buttons
  - o All restroom fixtures/counters/dispensers/etc.
  - Waste receptacles
  - Any self-service machines to be utilized (Tote, sports wagering, lottery)
  - o All areas that have been shut down and not occupied in the last seven (7) days will go through the normal pre-season cleaning routine.
  - All cleaning personnel to be wearing appropriate PPE as per state guidelines as well as OSHA & manufacturer recommendations for use of any applicable cleaning product. All cleaning personnel are trained in safe and effective use of all products being utilized.
- Cleaning Operating Protocols in accordance with CDC Guidelines
  - Clean/disinfect following open areas every 2 hours with List N disinfectant; log to be kept by cleaning supervisor and provided to facility management:
  - All door handles/push bars
  - o All handrails
  - All betting counters
  - o All concession counters
  - All tables & seating
  - o Escalator Handrails
  - o Elevator Call Buttons
  - o All restroom fixtures/counters/dispensers/etc.
  - Waste receptacles
  - Any self-service machines to be utilized (Tote, sports wagering, lottery)
  - Waste receptacles will be emptied on same schedule even if they are not full to avoid any overfilling
  - All cleaning personnel to be wearing appropriate PPE as per state guidelines as well as OSHA & manufacturer recommendations for use of any applicable cleaning product. All cleaning personnel are trained in safe and effective use of all products being utilized.
  - Money room will be cleaned twice daily.
- Sanitizers will be spaced throughout facility for patrons and staff.

#### **Social Distancing**

Guests are advised to practice physical distancing leaving six-feet between themselves
and people not traveling with them while standing in lines, using elevators or moving
around the property. Dining tables and other layouts will be arranged to ensure
appropriate distancing.

#### **Sports Wagering**

- Ticket writers will be a minimum 6-foot space from each other.
- All employees will wear face masks and money counters will additionally wear gloves
- All wagering machines and counters are to be cleaned according to protocols listed under Cleaning section.
- Signage will direct patrons to maintain 6-feet spacing waiting in lines for tellers and wagering machines.
- \*\* Temperature Checks for patrons –all patron's entering the facility will have temperatures checked.
- \*\* Plastic/Glass separating ticket writers from patrons sports ticket writers will have a countertop plastic sneeze-guard separating them from the patron.
- \*\* Required Mask Use: Guests/Employees are required to wear masks at all times.

#### Food and Beverage (Sports/Racetrack)

• Inside food/beverage will not be permitted indoors per Executive Order 158.

- Concession stand near entrance (for takeout only) and outside dining will be available maintaining social distance guidelines.
- Per Executive Order 158, no smoking will be allowed in area designated for consumption of food and beverage.
- All food and beverage lines will be coordinated to adhere to 6-feet social distancing guidelines.
- All workers must reaffirm Legends' existing policies and procedures and affirm the new COVID-19 policies and procedures before returning to the venue.
- Every workday, each worker must be asked if s/he is experiencing COVID-19 symptoms and if s/he has interacted with anyone who has a case of COVID-19. Symptoms of COVID-19 include, but are not limited to coughing, shortness of breath, and fever. The following questions MUST be assessed by a designated manager (any deviation from asking these questions may lead to claims of discrimination, harassment, and/or a HIPAA/ADA violation).

#### Food Cleaning/Sanitizing

- Workers must wear food safety designated gloves any time they are handling food.
  - o Before putting on their gloves, workers must wash their hands.

#### Restaurant

- As much as possible, use disposable plates, prepackaged silverware, and individually packaged beverages.
- Menus must be single use or digital. Digital menus could include menus accessible on the venue's website, digital menu boards, and QR codes that takes the guest directly to the menu.

#### **Training**

All Legends workers must participate in mandatory trainings to understand the company's policies and procedures as it relates to subjects such as personal safety, food safety, and COVID-19 protection. Trainings will be distributed online, classroom settings, videos, and pre-shift/departmental meetings. Communications about this plan and other programs related to COVID-19 safety and prevention will be distributed according to the COVID-19 work groups' plans.



Please see below for the planned Monmouth Park Sportsbook Covid protocols:

#### 1.1 SPORTSBOOK OPERATIONS

#### **Cleaning & Sanitizing Protocol**

- a) All staff to wear masks and gloves.
- b) Hand Sanitizer will be available throughout the sportsbook,
- c) Ticket writer will sanitize the counter frequently.
- d) Supervisors will sanitize kiosks (every 2 hours in accordance with CDC guidelines) and chairs as patrons exit.
- e) High touch areas will be cleaned frequently.
- f) Sportsbook will undergo enhanced cleaning daily.
- g) Employees to clean and sanitize workstation and related equipment before turning it over to another employee, or after another employee uses shared equipment.
- h) Whenever ID is needed to be verified, or where facial shots are required, patrons will be required to lower their masks.
- i) All employees will follow Monmouth park daily screening requirements when entering the facility. All employees complete a "Expectation and Guideline Training Program" prior to returning to work.

#### **Physical Distancing Protocol**

- a) Every other betting station open.
- b) Six-foot intervals to be marked for ticket window and kiosk queues.
- c) Seats, tables, carrels and/or booths to be reconfigured or reserved/removed to allow for appropriate physical distancing.

### **GENERAL CONTACTS**

Main Number

732-222-5100